



Rio 2016 Legal Ticket Guide

A guide with
everything you need
to know about buying
and reselling Rio 2016
Games tickets
(without falling into any trap)





INTRODUCTION

In 2016, Rio de Janeiro will host the **Olympic and Paralympic Games**, the first time they have been staged in South America. It is natural that everybody wants to be part of this once-in-a-lifetime moment. However, many people end up taking advantage of the fans' excitement to sell illegal and counterfeit tickets. That is why we have created this guide, so that you may be aware of what can and cannot be done when it comes to tickets sales for the **Rio 2016 Games**, avoiding any pitfalls.



Do you want to buy tickets for the Rio 2016 Games? It's easy.

Should some individual or company want to sell you tickets for the Games, be careful, it can be a trap.



**The only authorised
ticket sources for the
Rio 2016 Games are:**

→ IN BRAZIL

SINGLE-ISSUE TICKETS

Rio 2016 ticket webpage

rio2016.com/tickets



Rio 2016 official ticket offices

Located in competition venues and the Aliansce shopping centre network. The full shopping centre list will be published on rio2016.com at a later date.

TRAVEL PACKS WITH TICKETS INCLUDED

TAM Viagens website

Tamviagens.com.br/rio2016



→ ABROAD



Authorised Tickets Resellers (ATRs)

See the full list at rio2016.com/atrs_en

Already bought tickets but will no longer be able to go? Relax. We thought of a solution.

If you will no longer be able to attend an event, don't worry about trying to pass on your ticket.

Rio 2016 will help you resell it, without stress or difficulties.



You will be able to place your tickets for sale on the **Rio 2016** website. You just need to return to the ticket webpage (rio2016.com/tickets), go to the part where your order is displayed and place those tickets that you will not be using anymore for resale. It's super fast and safe.

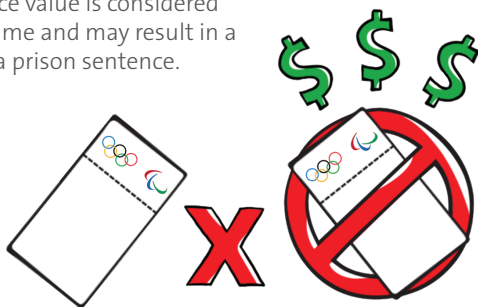
The website will provide you with easy and quick instructions to be followed. Once the tickets are sold, **Rio 2016** will fully refund you at no extra cost.

* The ticket reselling website was live until 5 February 2016. Due to the ticket printing process it will be offline until the end of May. During this time, reselling will be suspended. But don't worry, after this period you will be able to resell or purchase tickets again in a safe and straightforward manner.

If you already know someone interested in your tickets, no problem. However, in this case, **you need to take care so as not to fall into a trap.**

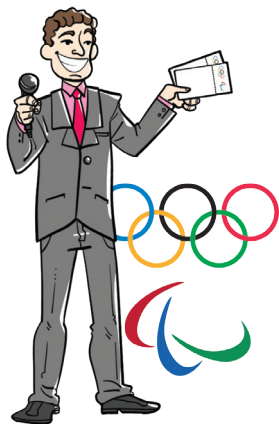
You cannot sell your tickets for a higher price than you paid on the **Rio 2016** website.

Selling tickets for a price higher than their face value is considered a scalping crime and may result in a fine or even a prison sentence.



In addition, in this case, the tickets will remain in your name and under your responsibility. This means if your friend's friend is caught selling the tickets for a much higher price, you could be charged according to Brazilian law. Therefore, to guarantee your safety, the best option is to only resell tickets on the **Rio 2016** website.

Can I win tickets in promotions? Yes, you can.



If you are lucky, this is a very good tip.

Rio 2016 has several partners that are authorised to hold promotions for the distribution of Games tickets.

See the entire partner list on the first page.

But take care not to fall into any trap: any company that is not listed is not authorised to hold promotions for the **Rio 2016** Games.

What about people abroad?

Just look for an Authorised Ticket Reseller (ATR) in your country.

International sales can only be conducted by the Authorised Ticket Resellers (ATRs). For more information, visit: rio2016.com/spectator

Is it possible to sell tickets without authorisation? No, it is not.

In Brazil, single-issue tickets that are not being sold on the **Rio 2016** website (rio2016.com/tickets) nor by authorised sources in official ticket offices are certainly traps. Sales outside the official **Rio 2016** channels are considered illegal.

This means that the chances of tickets being false are high, which could cause financial loss and great frustration. You may also lose the unique opportunity of taking part in an unforgettable event.

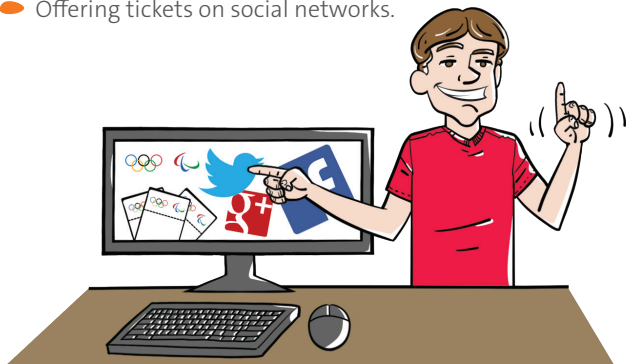
Therefore, if you come across one of these situations, send your complaint to monitoring@rio2016.com



We have a team working with security bodies (Federal Police, Civil Police and specialised police stations) investigating and inhibiting these practices.

Forbidden

- Purchasing tickets from sources that are not authorised by the Rio 2016 Organising Committee.
- Offering tickets on social networks.



- In the case of companies that are not **Rio 2016** sponsors, using tickets as a form of publicity, sales promotions or promotional measures.

Do not forget that, since 2003, the Supporter Statute has been in force. The law establishes that is illegal to divert or facilitate the distribution of tickets for sale at a price higher than their face value.



In short, scalping is a crime and could result in a 2 to 4 year prison sentence and a fine.

Any doubts? Visit the website.



If your doubts were not clarified here don't worry. The **Rio 2016** website has more information. Visit **rio2016.com/tickets** and check it out. There, you will find all details about purchasing, selling and reselling Olympic and Paralympic Games tickets.

**Do you
have a
complaint to
make? Talk to us.**



The official ticket sales channels guarantee that transactions are secure.

Therefore, if you know people or companies that are selling tickets illegally, get in touch with us by email:

monitoring@rio2016.com





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